

## **Enhancing Arabic Speech Technology**

with comprehensive Arabic training lexicon

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Recent advances in deep learning and neural network technology have dramatically improved speech technology [5], but these improvements are not uniform and some languages, due to their complexity, unfortunately lag behind. Arabic is one such language, and although universally regarded as one of the world's major languages, the quality of Arabic speech technology is still significantly behind that of the other major languages such as Chinese, Spanish, and English. This report analyzes errors in the Arabic TTS systems for Google, Apple, and Microsoft, and explains how **ArabLEX**, CJKI's **Comprehensive Arabic Full Form Lexicon** [1, 2], the most comprehensive Arabic computational lexicon available, can serve as training lexicon to address these shortcomings and enhance the quality of both text-to-speech (TTS) and automatic speech recognition (ASR).

### 1. TTS accuracy

The extreme orthographic ambiguity of Arabic (see Appendix 2 for linguistic details) has led to very high error rates in TTS systems, even those offered by major companies such as Google, Apple, and Microsoft. We tested several of these TTS systems to determine the scope of the problem and present some of the results in Appendix 1. We discovered that it is not unusual for over 50% of the words in a sentence in these systems to be mispronounced, and that there is a trend for cliticized words to be incorrectly pronounced. For example, the cliticized word word jet be words in a sentence as *walilkātibáyna*.

Another issue is prosody (stress and intonation) and vowel neutralization (e.g. ن na is written as a long vowel in أن but is shortened in actual pronunciation to *na*). This means that the ي in both l and long are pronounced long and short respectively, as it seems that they should be, but in fact the long vowel in the former should be neutralized and both are

pronounced *ya* (the *a* indicates a shortened long vowel). Incorrect prosody means for example pronouncing مدرسة 'school' as *mádrasatu* instead of the correct *madrásatu*. This causes the Arabic to sound unnatural, like pronouncing *nation* with the stress on the last syllable. This complex issue is described more fully in my paper on Arabic stress [3].

#### 2. ASR accuracy

*ArabLEX* includes features specifically designed to support automatic speech recognition (ASR). For speech synthesis (TTS), it is necessary to *generate* only one accurate pronunciation. For example, كاتبون 'writers' in standard Arabic is pronounced *katibūna*, but for ASR it is also necessary to *recognize* the less formal variant pronunciation *katibūn*. Similarly, the standard pronunciation of '*ktubu*, but the final vowel is often omitted and it is pronounced '*áktub*.

The above alternatives are on a *phonemic* level. That is, the phoneme /na/ is being replaced by the phoneme /n/ as a result of vowel omission. There are also variations on the *phonetic* level; that is, certain phonemes have regional allophones. For example, ج in such words as *jamal* is pronounced [gɛ̈mɛl] in Egypt, [dʒɛ̈mɛ̃l] in the Gulf region, and [ʒɛ̈mɛ̃l] in the Levant. It is important to note that this does not refer to the local dialects in those regions, but to a *regional varieties* of Modern Standard Arabic (MSA) in those regions.

Thus, *ArabLEX* not only represents  $\mathfrak{T}$  in the standard IPA [<u>d</u>\_3] for TTS, it also lists the regional [3] and [g] for ASR training. The goal is to enable the recognition of these allophones, but not to generate them.

#### 3. Comprehensive pronunciation dictionary

One of the key components for training speech technology systems is the *pronunciation dictionary*. A major feature of *ArabLEX* is that it can serve as an extremely comprehensive pronunciation dictionary as well as training lexicon.

ArabLEX not only maps all unvocalized forms to their vocalized counterparts and to their

lemmas, but also provides precise **phonemic transcriptions** (CARS system) [4] and **phonetic transcriptions** (IPA) that includes precise word stress and vowel neutralization. For example, in *wɛ̃likɛ̃:'tibikumɛ('*), the stressed syllable is indicated by (') (U+0C28), while (') (U+02D1) indicates that the final  $\varepsilon$  is neutralized vowel of optional half length. This helps developers significantly enhance the quality of Arabic TTS, and can be used in training ASR systems to achieve higher recognition rates.

### 4. Conclusion

To summarize, *ArabLEX* can bring the following benefits to Arabic speech technology:

- Approximately 600 million entries, including millions of proper nouns.
- All combinations of proclitics, enclitics, and affixes.
- Tens of millions of orthographic variants.
- Exhaustive list of alternative pronunciations of identical unvocalized strings to enable orthographical disambiguation (e.g. six alternatives for كاتباتك).
- Highly accurate phonemic transcriptions for all wordforms (CARS).
- Phonetic transcriptions (IPA) indicate the correct allophonic variants in context as well as regional variants.

Speech synthesis, speech recognition and prosody in current Arabic speech technology are, on the whole, inaccurate, unnatural and often unpleasant to the ear. Although Arabic is one of the most common languages in the world, Arabic speech technology has lagged behind the other major world languages. This does a disservice to Arabic-speaking users, not to mention the many millions of people around the world who are learning Arabic and rely on speech tools to further their learning and communicative ability.

### References

[1] Halpern, Jack. Arablex: Comprehensive Arabic Full Form Lexicon

[2] Halpern, Jack. <u>Very Large-Scale Lexical Resources to Enhance Chinese and Japanese</u> Machine Translation

- [3] Halpern, Jack. Word Stress and Vowel Neutralization in Modern Standard Arabic
- [4] Halpern, Jack. CJKI Arabic Romanization System
- [5] Wajdan Algihab, Imam Muhammad bin Saud Islamic University. <u>Arabic Speech Recognition</u> with Deep Learning: A Review

# **Appendix 1: TTS TEST RESULTS**

Below are the results of CJKI's tests comparing the TTS systems of Google, Apple (iOS) and Microsoft (Bing). The **Unvocalized** field is the original Arabic text, the **Vocalized** field indicates the correct pronunciation, and the **CJKI** field shows the pronunciation in CARS phonemic transcription [4] contained in *ArabLEX*. The CARS transcriptions in these **Google, iOS** and **Bing** columns indicate the actual pronunciation by the three TTS engines. Mispronunciations are indicated in red, and the error rate is given in the column headers.

Tables 1 and 3 are based on text composed for this survey, while tables 2 and 4 use a sentence **extracted** from the web. (It is noteworthy that the error rate for the composed text is actually much lower than for the extracted text.) Tables 1 and 3 compare the results on a word-by-word basis, whereas tables 2 and 4 compare them on a sentence-by-sentence basis, showing the context.

| Unvocalized       | Vocalized     | Google<br>(13%) | iOS<br>(31%) | Bing<br>(25%) | СЈКІ         |
|-------------------|---------------|-----------------|--------------|---------------|--------------|
| عدد               | ۔<br>عدد      | εádadu          | εádada       | εádada        | εáddada      |
| الكاتب            | ٱلْكَاتِبُ    | lkātibu         | lkātibi      | lkātibu       | lkātibu      |
| ما                | مَا           | ma              | ma           | ma            | ma           |
| قال               | قَالَ         | qāla            | qāla         | qāla          | qāla         |
| إن                | ٳڹؖ           | 'ínna           | `ínna        | 'ínna         | 'ínna        |
| هؤلاء             | ۿۏؙۘڵٵ        | ha'ulā'i        | ha'ulā'i     | ha'ulā'i      | ha'ulā'i     |
| الحكام<br>يفعلونه | ٱلْحُكَّامَ   | lḥukkāmi        | lḥukkāmi     | lḥukkāmi      | lḥukkāma     |
| يفعلونه           | يَفْعَلُونَهُ | yafɛalū໋nahu    | yafɛalū໋nahu | yafɛalūnahu   | yafɛalū໋nahu |
| في                | في            | fi              | fi           | fi            | fi           |
| الخارج            | ٱلْخَارِجِ    | lkhāriji        | lkhārija     | lkhāriji      | lkhāriji     |
| مثل               | ڡؚؿ۠ڶ         | míthli          | míthli       | míthli        | míthla       |

### Table 1: Mispronounced Words in Composed Text

| الهجمات          | ٱلْهَجَمَاتِ       | Ihajamāti            | Ihajamāti            | Ihajamāti            | Ihajamāti            |
|------------------|--------------------|----------------------|----------------------|----------------------|----------------------|
| الإلكترونية      | ٱڵٳؚڸػ۠ؾؗڔۘۅڹؚۑۜٙۊ | l'ilikturuníyyati    | l'ilikturuníyyati    | l'ilikturuníyyati    | l'ilikturuníyyati    |
| ومطاردة          |                    | wamuțārádati         | wamuțārídati         | wamuțārídati         | wamuțārádati         |
| المعارضين        | ٱلْمُعَارِضِينَ    | Imuɛa॒riḑīna         | lmuɛa॒riḑīna         | lmuɛa॒ridīna         | Imuɛa॒riḑīna         |
| اللاجئين         | ٱللَّاجِئِينَ      | llaji'īna            | llaji'īna            | llaji'îna            | llaji'ina            |
| في               | في                 | fi                   | fi                   | fi                   | fi                   |
| العواصم          | ٱلْعَوَاصِمِ       |                      | lɛawāsimi            | lɛawāsimi            | lɛawāsimi            |
| الغربية          | ٱلْغَرْبِيَّة      | lgharbíyyati         | lgharbíyyati         | lgharbíyyati         | lgharbíyyati         |
| وللكاتبين        | وَلِلْكَاتِبِينَ   | walilkatibîna        | walilkātibáyna       | walilkātibáyna       | walilkatibîna        |
| من               | مِنَ               | mína                 | mína                 | mína                 | mína                 |
| الصحفيين         | ٱلصَّحَفِيِّينَ    | şşaḥa <u>f</u> iyīna | şşaḥa <u>f</u> iyĩna | şşaḥa <u>f</u> iyīna | șșaḥa <u>f</u> iyĩna |
| العرب            | ٱلْعَرَبِ          | lɛárabi              | lɛárabi              | lɛárabi              | lɛárabi              |
| صرح              | صَرّحَ             | şárraḥa              | şáraḥa               | şáraḥa               | şárraḥa              |
| بأن              | بِأَنَّ            | bi'ánna              | bi'ánna              | bi'ánna              | bi`ánna              |
| عليهم            | عَلَيْهِمْ         | ɛaláyhim             | ɛaláyhim             | εaláyhim             | ɛaláyhim             |
| أن               | ٲڹ۠                | 'an                  | 'an                  | 'an                  | 'an                  |
| يكتبوا           | يَكْتُبُوا         | yaktúbuwu            | yaktúbuwu            | yaktúbuwu            | yaktúbuwu            |
| ما               | مَا                | ma                   | ma                   | ma                   | ma                   |
| تمليه            | تُمْلِيهِ          | tumallīhi            | tamlīhi              | tamlīhi              | tumlīhi              |
| عليهم<br>ضمائرهم | عَلَيْهِمْ         | εalayhim             | ɛalayhim             | εalayhim             | ɛalayhim             |
| ضمائرهم          | ۻؘڡؘٳئؚڔؗۿؙؗۿ      | ḍamāʾíruhum          | ḍamāʾírihim          | ḍamāʾírihim          | ḍamāʾíruhum          |

| Unvocalized | Vocalized         | Google<br>(80%) | iOS<br>(90%)             | Bing<br>(70%)  | СЈКІ           |
|-------------|-------------------|-----------------|--------------------------|----------------|----------------|
| الاخوات     | ٱلْأَخَوَاتُ      | ²alikhwātu      | <sup>°</sup> al'akhawāti | 'al'akhawātu   | 'al'akhawātu   |
| المتزوجات   | ٱلْمُتَزَوِّجَاتُ | Imutazawwijātu  | Imutazawwijāti           | Imutazawwijāti | Imutazawwijātu |
| اللاتي      | ٱللَّاتِي         | lţi             | llați                    | llāti          | llāti          |
| رزقن        | ڔؙڒؚڨ۠ڹؘ          | rízqin          | rúzqin                   | rúzqin         | ruzíqna        |
| بابناء      | بِأَبْنَاءَ       | babinā'un       | bibnā'i                  | bibnāʾi        | bi'abnā'a      |
| فليكتبن     | ڣؘڵۑؘػ۠ؾؗڹٚ       | falayiktíbna    | falktíbna                | falktíbna      | falyaktúbna    |
| اسمائهم     | أَسْمَانَهُمْ     | 'ismā'ahum      | smāʾihim                 | smāʾihim       | 'asmā'ahum     |
| وسبب        | وسبب              | wasábaba        | wasábaba                 | wasábaba       | wasábaba       |
| التسميه     | ٱلتَّسْمِيَة      | lttasammīhu     | Ittasammîhi              | Ittasammîhi    | ttasmíyati     |
| رجاءا       | رَجَاءًا          | rajjāʾan        | rajā                     | rajā           | rajāʾan        |

 Table 2: Mispronounced Words in Extracted Text

## Table 3: Mispronounced Sentences in Composed Text

| ттѕ         | Sentence   | Error % |
|-------------|--|---------|
| Unvocalized | عدد الكاتب ما قال إن هؤلاء الحكام يفعلونه في الخارج مثل<br>الهجمات الإلكترونية ومطاردة المعارضين اللاجئين في العواصم<br>الغربية. وللكاتبين من الصحفيين العرب صرح بأن عليهم أن يكتبوا ما<br>تمليه عليهم ضمائرهم   | -       |
| Vocalized   | عَدَّدَ ٱلْكَاتِبُ مَا قَالَ إِنَّ هٰؤُلَاء ٱلْحُكَّامَ يَفْعَلُونَهُ فِي ٱلْخَارِجِ مِثْلَ<br>ٱلْهَجَمَاتَ ٱلْإِلكْتُرُونيَّة وَمُطَارَدَةَ ٱلْمُعَارِضِينَ ٱللَّاجِئينَ فِي ٱلْعَوَاصِمِ<br>ٱلْغَرْبِيَّة. وَلِلْكَاتَبِينَ مَنَ ٱلصَّحَفِيَّينَ ٱلْعَرَبِ صَرَّحَ بِأَنَّ عَلَيْهِم أَنْ يَكْتُبُوُا<br>مَا تُمْلِيَهِ عَلَيْهِمُ ضَمَائِرُهُمْ | -       |
| CJKI        | ɛáddada lkātibu maួ qāla ʾínna haႍʾulāʾi lḥukkāma<br>yafɛalūnahu fiֵ lkhāriji míthla lhajamāti lʾilikturu̠níyyati<br>wamuṭārádati lmuɛaṟiḍīna lla̠jiʾīna fi̯ lɛawāṣimi lgharbíyyati.<br>walilka̠tibīna mína ṣṣaḥafi̯yīna lɛárabi ṣárraḥa biʾánna   |         |

|        | ɛaláyhim ʾan yaktúbuwu ma̠ tumlīhi ɛalayhim ḍamāʾíruhum   |     |
|--------|---|-----|
| Google | sádadu lkātibu ma qāla `ínna ha'ulā'i lhukkāmi yafsalunahu<br>fi lkhāriji míthli lhajamāti l'ilikturuníyyati wamutārádati<br>Imusaridīna llaji'īna fi Isawāşimi Igharbíyyati. walilkatibīna<br>mína şşahafiyīna Isárabi şárraha bi'ánna saláyhim 'an<br>yaktúbuwu ma tumallīhi salayhim damā'íruhum | 13% |
| iOS    | sádada Ikātibi ma gāla 'ínna ha'ulā'i lhukkāmi yafsalunahu<br>fi Ikhārija míthli Ihajamāti l'ilikturuníyyati wamuţārídati<br>Imusaridīna Ilaji'īna fi Isawāşimi Igharbíyyati. walilkātibáyna<br>mína şşahafiyīna Isárabi şáraha bi'ánna saláyhim 'an<br>yaktubuwu ma tamlīhi salayhim damā'írihim   | 31% |
| Bing   | sádada lkātibu ma qāla `ínna ha'ulā`i lhukkāmi<br>afsalunahu fi lkhāriji míthli lhajamāti l'ilikturuníyyati<br>wamuţārídati lmusariqīna llaji'īna fi lsawāşimi lgharbíyyati.<br>walilkātibáyna mína şşahafiyīna lsárabi şáraha bi'ánna<br>saláyhim 'an yaktúbuwu ma tamlīhi salayhim damā'írihim    | 25% |

### Table 4: Mispronounced Sentences in Extracted Text

| TTS         | Sentence   | Error % |
|-------------|--|---------|
| Unvocalized | الاخوات المتزوجات اللاتي رزقن بابناء فليكتبن اسمائهم وسبب<br>التسميه رجاءا   | -       |
| Vocalized   | يَّ مَن<br>اَلْأَخَوَاتُ ٱلْمُتَزَوِّجَاتُ ٱللَّاتِي رُزِقْنَ بِأَبْنَاءَ فَلْيَكْتُبْنَ أَسْمَائَهُمْ وَسَبَبَ<br>ٱلتَّسْمِيةِ رَجَاءًا | -       |
| СЈКІ        | 'al'akhawātu Imutazawwijātu Ilā <u>t</u> i ruzíqna bi'abnā'a<br>falyaktúbna 'asmā'ahum wasábaba ttasmíyati rajā'an                       | -       |
| Google      | <sup>°</sup> alikhwātu Imutazawwijātu l <u>t</u> i rízqin babinā'un falayiktíbna<br><sup>°</sup> ismā'ahum wasábaba Ittasammīhu rajjā'an | 80%     |
| iOS         | 'al'akhawāti Imutazawwijāti Ilati rúzqin bibnā'i falktíbna<br>smā'ihim wasábaba Ittasammīhi rajā'  | 90%     |
| Bing        | 'al'akhawātu Imutazawwijāti Ilāti rúzqin bibnā'i falktíbna<br>smā'ihim wasábaba Ittasammīhi rajā'  | 70%     |

# **Appendix 2: Orthographical ambiguity**

One reason that Arabic speech technology lags behind is that the Arabic script is highly ambiguous. Words are often written as a string of consonants with no indication of vowels. For example, كاتب can represent as many as *seven* pronunciations: *kāatib, kātibun, kātibin, kātaba, kātibi, kātiba* and *kātibu*. Many other characteristics of the Arabic script contribute to a high level of orthographic ambiguity, as described in Halpern's paper on Arabic named entities [4].

The morphological complexity of such cliticized forms as ولكاتباتهما *walikatibātíhima*, and the absence of vowel diacritics, makes Arabic TTS especially challenging. That is, determining the morphological composition of such forms, and the correct vowels for such consonants as ولكاتباتهما often requires morphological, semantic and contextual analysis which tax the capabilities of state-of-the-art speech technology.