### **TTS Survey Report**

# **Enhancing Arabic Speech Technology**

### with the world's most comprehensive Arabic lexicon

#### **Abstract**

The recent advances in deep learning and neural network technology have dramatically improved speech technology [5]. Although the quality of Arabic speech technology has been steadily improving, it still lags significantly behind the other major languages, such as Chinese and English. CJKI's **Comprehensive Arabic Full Form Lexicon**, or *ArabLEX* (1.2 billion entries) [1, 2], is the most comprehensive Arabic computational lexicon ever created. This reports analyzes the significant error rates in he leading TTS systems, and shows how *ArabLEX* can address these shortcomings by dramatically enhancing the quality of both TTS and ASR.

### 1. Orthographical ambiguity

One reason that Arabic speech technology lags behind is that the Arabic script is highly ambiguous. Words are often written as a string of consonants with no indication of vowels. For example, كاتب can represent as many as *seven* pronunciations: *kāatib*, *kātibun*, *kātibin*, *kātiba*, *kātibi*, *kātibu*. Many other characteristics of the Arabic script contribute to a high level of orthographic ambiguity, as described in Halpern's paper on Arabic named entities [4].

The morphological complexity of such cliticized forms as ولكاتباتهما walikatibātíhima, and the absence of vowel diacritics, makes Arabic TTS especially challenging. That is, determining the morphological composition of such forms, and the correct vowels for such consonants as ولكاتباتهما in ولكاتباتهما often requires morphological, semantic and contextual analysis which tax the capabilities of state-of-the-art speech technology.

### 2. Improving TTS accuracy

The extreme orthographic ambiguity of Arabic has led to unacceptably high error rates, even by the TTS systems offered by major players such as Google, Apple and Microsoft.

Our institute has conducted a survey to determine the scope of this problem, some of the results of which are reported in the Appendix. Surprisingly, we discovered that it is not unusual for over 50%, and even 80%, of the words in a sentence to be mispronounced, and that there is a trend for cliticized words to be incorrectly pronounced. For example, the cliticized word وَلِلْكَاتِبِينَ, correctly pronounced walilkatibina, is mispronounced as walilkātibáyna.

As can be seen from the Appendix, the error rate of Arabic TTS is unacceptably high. Such a high error rate would be unthinkable in the other major world languages. Another issue is **prosody** (stress and intonation) and **vowel neutralization** (e.g.  $\[mathbb{i}\]$   $\[mathbb{n}\]$  is written as a long vowel in  $\[mathbb{i}\]$  but is shortened in actual pronunciation to  $\[mathbb{n}\]$ . This is a complex issue, described in detail in Halpern's paper on Arabic stress [3].

Speech synthesis, speech recognition and prosody in current Arabic speech technology are, on the whole, inaccurate, unnatural and often unpleasant to the ear. The time has come for developers to make serious efforts to make dramatic improvements.

### 3. Improving ASR accuracy

ArabLEX includes features specifically designed to support automatic speech recognition (ASR). For speech synthesis (TTS), it is only necessary to *generate* one accurate pronunciation. For example, كاتبون 'writers' in standard Arabic is pronounced *katibūna*, but for ASR it is also necessary to *recognize* the less formal variant pronunciation *katibūn* Similarly, the standard pronunciation of أكتب 'I write' is 'áktubu, but the final vowel is often omitted and it is pronounced 'áktub.

The above alternatives are on a *phonemic* level. That is, the phoneme /na/ is being replaced by the phoneme /n/ as a result of vowel omission. There are also variations on the *phonetic* level; that is, certain phonemes have regional allophones. For example, = in such words as = *jamal* is pronounced [gëmɛl] in Egypt, [dʒɛmɛl] in the Gulf region, and [ʒɛmɛl] in the Levant. It is important top note that this does not refer to the local dialects in those regions, but to a *regional varieties* of Modern Standard Arabic (MSA).

Thus *ArabLEX* not only represents  $\epsilon$  in the standard IPA [dʒ] for TTS, it also lists the regional [ʒ] and [g] for ASR training. The goal is to enable the recognition of these allophones, but not to generate them.

#### 4. Benefits to speech technology

One of the key components for training speech technology systems is the *pronunciation dictionary*. A major feature of *ArabLEX* is that it can serve as an extremely comprehensive pronunciation dictionary.

To summarize, *ArabLEX* can bring the following benefits to speech technology:

- Covers approximately 1.2 billion entries, including millions of proper nouns.
- Covers all combinations of proclitics and enclitics for inflected wordforms (mostly verbs, nouns, adjectives and proper nouns).
- Tens of millions of orthographic variants for all wordforms.
- Provides an exhaustive list of alternative pronunciations of identical unvocalized strings to enable orthographical disambiguation (e.g. six alternatives for كاتباتك).
- Future versions will provide 'importance flags' to help determine the most likely alternative.
- Highly accurate phonemic transcriptions for all wordforms, including precise stress and vowel neutralization
- Phonetic transcriptions (IPA) indicate the correct allophonic variants in context as well as regional variants for ASR.

#### References

- [1] Halpern, Jack. Arablex: Comprehensive Arabic Full Form Lexicon
- [2] Halpern, Jack. <u>Very Large-Scale Lexical Resources to Enhance Chinese and Japanese Machine Translation</u>
- [3] Halpern, Jack. Word Stress and Vowel Neutralization in Modern Standard Arabic
- [4] Halpern, Jack. CJKI Arabic Romanization System
- [5] Wajdan Algihab, Imam Muhammad bin Saud Islamic University. <u>Arabic Speech Recognition</u> with Deep Learning: A Review

## **APPENDIX: TTS SURVEY RESULTS**

Below are the results of a survey conducted by CJKI (our institute) to compare the TTS systems of Google, Apple (iPhone) and Microsoft (Bing), showing high error rates for all three. The **Unvocalized** field is the original Arabic text, the **Vocalized** field indicates the correct pronunciation, and the **CJKI** field shows the correct pronunciation in CARS phonemic transcription [4]. The CARS transcriptions in these **Google, iOS** and **Bing** columns indicate the actual pronunciation by the three TTS engines. Mispronunciations are indicated in red, and the error rate is given in the column headers.

Table 1 and 3 are based on text composed for this survey, while tables 2 and 4 use a sentence extracted from the web. (It is noteworthy that the error rate for the composed text is actually much lower than for the extracted text.) Tables 1 and 3 compare the results on a word-by-word basis, whereas tables 2 and 4 compare them on a sentence-by-sentence basis, showing the context. The fact that the error rate is sometimes over 80% is surprising and unacceptable to users.

Table 1: Mispronounced Words in Composed Text

Unvocalized	Vocalized	Google (13%)	iOS (31%)	Bing (25%)	CJKI (0%)
عدد	عَدَّدَ	εádadu	εádada	εádada	εáddada
الكاتب	ٱلْكَاتِبُ	lkātibu	lkātibi	lkātibu	lkātibu
ما	مَا	ma	ma	ma	ma
قال	قَالَ	qāla	qāla	qāla	qāla
إن	اِنْ	'ínna	'ínna	'ínna	'ínna
هؤلاء	هٰؤُلَاءِ	ha'ulā'i	ha'ulā'i	ha'ulā'i	ha'ulā'i
الحكام	ٱلْحُكَّامَ	lḥukkāmi	lḥukkāmi	lḥukkāmi	lḥukkāma
يفعلونه	يَفْعَلُونَهُ	yafɛalūnahu	yafɛalūnahu	yafɛalūnahu	yafɛalūnahu
في	فِي	fi	fi	fi	fi
الخارج	ٱلْخَارِجِ	lkhāriji	Ikhārija	lkhāriji	lkhāriji

مثل	مِثْلَ	míthli	míthli	míthli	míthla
الهجمات	ٱلْهَجَمَاتِ	Ihajamāti	lhajamāti	Ihajamāti	lhajamāti
الإلكترونية	ٱلْإِلِكْتُرُونِيَّةِ	l'ilikturuníyyati	l'ilikturuníyyati	l'ilikturuníyyati	l'ilikturuníyyati
ومطاردة	<u>و</u> َمُطَارَدَةٍ	wamuţārádati	wamuṭārídati	wamuṭārídati	wamuṭārádati
المعارضين	ٱلْمُعَارِضِينَ	Imuɛa̞rid̞īna	lmuɛa̞riḍīna	Imuɛa̞rid̞īna	Imuɛa̞riḍīna
اللاجئين	ٱللاَّجِئِينَ	llaji'i̇̀na	llaji'īna	llaji'ina	llaji'îna
في	فِي	fi	fi	fi	fi
العواصم	ٱلْعَوَاصِمِ	lɛawāṣimi	lɛawāṣimi	Ιεαwāṣimi	Ιεawāṣimi
الغربية	ٱلْغَرْبِيَّةِ	Igharbíyyati	lgharbíyyati	Igharbíyyati	lgharbíyyati
وللكاتبين	ۅؘڸؚڵػٙٳؾؚؠؚۑڹؘ	walilkatibina	walilkātibáyna	walilkātibáyna	walilkaౖtibi̇̃na
من	مِنَ	mína	mína	mína	mína
الصحفيين	ٱلصَّحَفِيِّينَ	şşaḥa <u>f</u> iyīna	ṣṣaḥafiyīna	ṣṣaḥafiyīna	ṣṣaḥa <u>f</u> iyīna
العرب	ٱلْعَرَبِ	Ιεárabi	Ιεárabi	Ιεárabi	lεárabi
صرح	صَرَّحَ	şárraḥa	şáraḥa	şáraḥa	şárraḥa
بأن	بِأَنَّ	bi'ánna	bi'ánna	bi'ánna	bi'ánna
عليهم	عَلَيْهِمْ	εaláyhim	εaláyhim	εaláyhim	εaláyhim
أن	أَنْ	'an	'an	'an	'an
يكتبوا	يَكْتُبُوْا	yaktúbuwu	yaktúbuwu	yaktúbuwu	yaktúbuwu
ما	مَا	ma	ma	ma	ma
تمليه	تُمْلِيهِ	tumallihi	tamlīhi	tamlīhi	tumlīhi
عليهم ضمائرهم	عَلَيْهِمْ	ɛalayhim	εalayhim	εalayhim	εalayhim
ضمائرهم	ۻؘمَائِرُهُمْ	ḍamāʾíruhum	ḍamāʾírihim	ḍamāʾírihim	ḍamāʾíruhum

Table 2: Mispronounced Words in Extracted Text

Unvocalized	Vocalized	Google (80%)	iOS (90%)	Bing (70%)	CJKI (0%)
الاخوات	ٱلْأَخَوَاتُ	'alikhwātu	'al'akhawāti	'al'akhawātu	'al'akhawātu
المتزوجات	ٱلْمُتَزَوِّجَاتُ	lmutazawwijātu	lmutazawwijāti	lmutazawwijāti	lmutazawwijātu
اللاتي	ٱللَّاتِي	lti	llati	llāti	llāti
رزقن	ڔؙڒؚڨ۠ڹؘ	rízqin	rúzqin	rúzqin	ruzíqna
بابناء	بِأَبْنَاءَ	babinā'un	bibnā'i	bibnāʾi	bi'abnā'a
فليكتبن	ڣؘڵؽػ۠ؾؙڹٛڹؘ	falayiktíbna	falktíbna	falktíbna	falyaktúbna
اسمائهم	أَسْمَائَهُمْ	'ismā'ahum	smā'ihim	smāʾihim	'asmā'ahum
وسبب	وَسَبَبَ	wasábaba	wasábaba	wasábaba	wasábaba
التسميه	ٱلتَّسْمِيَةِ	Ittasammiihu	Ittasammīhi	Ittasammīhi	ttasmíyati
رجاءا	رَجَاءًا	rajjā'an	rajā'	rajā'	rajāʾan

Table 3: Mispronounced Sentences in Composed Text

TTS	Sentence	Error %
Unvocalized	عدد الكاتب ما قال إن هـؤلاء الحكام يفعلونه في الخارج مثل الهجمات الإلكترونية ومطاردة المعارضين اللاجئين في العواصم الغربية. وللكاتبين من الصحفيين العرب صرح بأن عليهم أن يكتبوا ما تمليه عليهم ضمائرهم	-
Vocalized	عَدَّدَ ٱلْكَاتِبُ مَا قَالَ إِنَّ هَ وُلَاءِ ٱلْحُكَّامَ يَفْعَلُونَهُ فِي ٱلْخَارِجِ مِثْلَ ٱلْهَجَمَاتِ ٱلْإِلِكْتُرُونِيَّةِ وَمُطَارَدَةِ ٱلْمُعَارِضِ بِنَ ٱللَّاجِئِينَ فِي ٱلْعُوَاصِمِ ٱلْغَرْبِيَّةِ. وَلِلْكَاتِبِينَ مِنَ ٱلصَّحَفِيِّينَ ٱلْعَرَبِ صَرَّحَ بِأَنَّ عَلَيْهِمْ أَنْ يَكْتُبُوا مَا تُمْلِيهِ عَلَيْهِمْ ضَمَائِرُهُمْ	0%
СЈКІ	ɛáddada lkātibu ma qāla 'ínna ha'ulā'i lḥukkāma yafɛalūnahu fi lkhāriji míthla lhajamāti l'ilikturuníyyati wamuṭārádati lmuɛa̞riḍīna llaji'īna fi lɛawāṣimi lgharbíyyati. walilkaౖtibīna mína ṣṣaḥafiyīna lɛárabi ṣárraḥa bi'ánna	0%

	ɛaláyhim ʾan yaktúbuwu maౖ tumlīhi ɛalayhim ḍamāʾíruhum	
Google	sádadu lkātibu ma qāla 'ínna ha'ulā'i lhukkāmi yafsalūnahu fi lkhāriji míthli lhajamāti l'ilikturuníyyati wamuṭārádati lmusariḍīna llaji'īna fi lsawāṣimi lgharbíyyati. walilkatibīna mína ṣṣaḥafiyīna lsárabi ṣárraḥa bi'ánna saláyhim 'an yaktúbuwu ma tumallīhi salayhim ḍamā'íruhum	13%
iOS	sádada lkātibi ma qāla 'ínna ha'ulā'i lhukkāmi yafsalūnahu fi lkhārija míthli lhajamāti l'ilikturuníyyati wamuṭārídati lmusariḍīna llaji'īna fi lsawāṣimi lgharbíyyati. walilkātibáyna mína ṣṣaḥafiyīna lsárabi ṣáraḥa bi'ánna saláyhim 'an yaktúbuwu ma tamlīhi salayhim ḍamā'írihim	31%
Bing	sádada lkātibu ma qāla 'ínna ha'ulā'i lhukkāmi afsalūnahu fi lkhāriji míthli lhajamāti l'ilikturuníyyati wamuṭārídati lmusariḍīna llaji'īna fi lsawāṣimi lgharbíyyati. walilkātibáyna mína ṣṣaḥafiyīna lsárabi ṣáraḥa bi'ánna saláyhim 'an yaktúbuwu ma tamlīhi salayhim ḍamā'írihim	25%

Table 4: Mispronounced Sentences in Extracted Text

TTS	Sentence	Error %
Unvocalized	الاخوات المتزوجات اللاتي رزقن بابناء فليكتبن اسمائهم وسبب التسميه رجاءا	-
Vocalized	اَلْأَخَوَاتُ الْمُتَزَوِّجَاتُ اللَّاتِـي رُزِقْـنَ بِأَبْنَـاءَ فَلْيَكْتُبْـنَ أَسْـمَائَهُمْ وَسَـبَبَ التَّسْمِيَةِ رَجَاءًا	0%
СЈКІ	'al'akhawātu lmutazawwijātu llāti ruzíqna bi'abnā'a falyaktúbna 'asmā'ahum wasábaba ttasmíyati rajā'an	0%
Google	'alikhwātu lmutazawwijātu lti rízqin babinā'un falayiktíbna 'ismā'ahum wasábaba lttasammīhu rajjā'an	\80%
iOS	'al'akhawāti lmutazawwijāti llati rúzqin bibnā'i falktíbna smā'ihim wasábaba lttasammīhi rajā'	90%
Bing	'al'akhawātu lmutazawwijāti llāti rúzqin bibnā'i falktíbna	70%